



**I AM
PETERSBURG
VIRGINIA**

Petersburg Area Transit

100 W. Washington Street
Petersburg, Virginia 23803
(804) 733-2413 Office
(804) 733-2468 Fax

Specialized Para-Transit Service For 65 Years Old

I. ABOUT THE PROGRAM

If you are 65 years old or older you can receive an ADA Para-transit photo identification card. The fare cost of the Specialized Transit is \$1.75 per one-way trip. The Specialized Transit card will also allow you to continue to ride PAT local, fixed-route bus for **1/2 fare (\$.85cents)**.

II. HOW TO OBTAIN A REDUCED FARE ADA PARA-TRANSIT ID.

1. Complete the entire application.
2. Mail the original application to the address listed below.
3. Attach a copy of the document that certifies you are age 65 or older.
4. When you are approved, you will come in to Customer Service (100 W. Washington St) to receive your identification card.
5. There is no charge for your first card. Card is valid for 5 years from date of issue.

III. CERTIFICATION PROCESS

1. PAT reserves the right to make the final determination as to an applicant's eligibility.
2. Please allow 10 business days for processing.
3. The application must be filled out completely for processing to occur. Incomplete applications will be returned.
4. Applications are accepted via fax.

If you have any questions concerning the application or the service, please contact the Customer Service Center at (804) 733-2413

Mail completed application to: **Petersburg Area Transit**

**Para-Transit Services
100 W. Washington Street
Petersburg, Virginia 23805**



Specialized Para-Transit Service for 65 Years Old Application

Part I. General Information

Name:	Female:	<input type="checkbox"/>	Male:	<input type="checkbox"/>
<hr/>				
Last	First	Middle Initial		
<hr/>				
Street Address:	Apt./ Bldg#			
<hr/>				
City:	State:	Zip Code:		
<hr/>				
Mailing Address(if different from above):				
Home Phone:	_____		Work Phone:	_____
Social Security Number:	000-00-____	Date of Birth:	_____	
	(Last 4 digits only)			
<hr/>				
Emergency Contact Name		Emergency Contact Number		
Mobility Type: <input type="checkbox"/> Ambulatory <input type="checkbox"/> Wheel Chair <input type="checkbox"/> Scooter <input type="checkbox"/> Walking Cane <input type="checkbox"/> White Cane <input type="checkbox"/>				
Other <input type="checkbox"/>				
Are you currently under any reduced fare with PAT? <input type="checkbox"/> Yes <input type="checkbox"/> No				ID#: _____
Will the application require a Personal Care Attendant? <input type="checkbox"/> Yes <input type="checkbox"/> No				
To obtain an ADA Para Transit identification card, you must show proof of your age by submitting a copy of one of the following:				
Baptismal Certificate _____		Other _____		
Birth Certificate		Driver's License		

For Office Use Only:					
ID #	_____	Expiration Date:	_____	Date Issued:	_____
Approved by:	_____	Date:	_____	Denied by:	_____
				Date:	



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PART II. Terms & Conditions

ADA Para- Transit card must be shown to the operator when boarding the para-transit vehicle per trip.

ADA Para-Transit card is not applicable toward the use of express routes.

PAT reserves the right to confiscate an ADA Para- Transit card that has been used improperly. A confiscated card will not be returned or replaced.

Your first identification card is free. In the even your card is lost or stolen, replacement cards are \$5.00 each. No additional cards will be issued after the third one until a review of your replacement history is conducted by a PAT representative. If a replacement card is not issued, you may reapply upon the expiration date of your card.

PART III. Applicant Certification

I agree to the terms and conditions as set forth above.

I certify to the best of my knowledge and ability, the information in this application is true and correct.

Applicant Signature: _____

Date: _____

As the representative, I agree to the terms and conditions as set forth above. I am the personal representative of the individual whose name and address appear above which is requesting Specialized Para-Transit Services for 65 years Old. This individual has authorized me to complete this form on his/her behalf.

Representative must complete and sign the following:

Name: _____ Daytime Phone: _____

Address: _____

Agency or Clinic(if applicable) _____

Relationship to Applicant: _____

Signature: _____

Date: _____





Specialized Para-Transit

Service For 65 Years Old

SERVICE AREA AND TRIP PURPOSE

The paratransit service is available for persons over 65 years old living in the City of Petersburg, in the City of Colonial Heights, the City of Hopewell. Trip requests can be used for medical appointments, shopping, recreation, senior centers, group outings, and more.

APPOINTMENTS

The scheduling of appointments or reservations may be made up to fourteen (14) days in advance of the trip date. Reservations are taken Monday-Friday, 8:30am-4:00pm by calling Petersburg Area Transit at 733-2413. Confirmation will be made the same day or the morning of the next regular business day. Trips using the specialized paratransit service are available 6:00 a.m. until 6:15 p.m. Monday through Saturday. Same day requests will be honored if scheduling permits.

NO SHOW POLICY

It is the goal of Petersburg Area Transit paratransit service to provide on time, dependable service. Our expectation of our patrons is also to be dependable and on time for pick-up. Patrons failing to complete a requested trip on the paratransit service without notifying the service provider Petersburg Area Transit at least one hour prior to the scheduled pick up will be recorded as a "No Show." Excessive "No Shows" within a specific time frame may result in suspended patron service.

HELPFUL TIPS

- To help ensure availability, reserve in advance for door to door service
- Drivers do assist passengers to and from the vehicle as well as in and out of seats
- Certified Personal Care Attendants are limited to one per patron and not charged a fare. Guest may ride at normal fare price.

