



WILLIAM E. JOHNSON, III
CITY MANAGER

MISSION

Petersburg, Virginia is a city rich in history that is dedicated to providing superior services while cultivating pride.

GOALS

1. Create and maintain a clean City.
2. Create and maintain a safe City.
3. Create and maintain a customer service centered City.
4. Create and maintain a results driven City.

CORE VALUES

PROFESSIONALISM:

We will provide professional service and are committed to being proficient, reliable and excelling in all aspects in our conduct of performance.

EXCELLENCE:

We will aim to achieve quality service and produce in everything we do for the betterment of the city and its citizens/businesses.

TRUST:

We will be open and honest to our internal and external customers.

ETHICAL:

We will be honest and responsible with the highest integrity that promotes fairness to both internal and external customers.

RESPECT:

We will be courteous and acknowledge diversity in the sharing of information and methods of operating.

SERVICE:

We will strive to satisfy and exceed our citizens/customers expectations.

BUILD:

We will build better communication through collaboration and team work.

UNITY:

We will work together equally to achieve a common vision and goal.

RESPONSIVE:

We will put our customers first and we will respond in an efficient manner.

GROWTH:

We will manage the long term growth and development of Petersburg by adhering to the core values statement.